



The safety and security of our guests and staff are our top priority at the Cambridge Hotel & Conference Centre. We understand that these are unprecedented times and we are adapting our services based on the recommendations of our government and global health authorities during the COVID-19 pandemic. Here are the following changes to our services.

- We ask that our staff and guests respect social distancing and remain 6ft apart at all time. A smile or friendly greeting is always appreciated.
- We will be providing housekeeping service every 2nd day. If you require any additional towels or amenities, these will be dropped off outside your guestroom door. A room amenities request sheet will be provided daily.
- We ask that you bag all used towels and garbage and leave outside your guestroom door.
- If you require Housekeeping or Maintenance service in your room, please let us know. Our staff will only enter if the room is vacant. Our staff will be wearing protective equipment (gloves, faces masks, etc.) and will sanitize all areas they come in contact with prior to entering and prior to exiting.
- Our Fitness Centre is open between 7am – 7pm. Only 1 guest is permitted at a time. All equipment is cleaned and disinfected between use.
- Our Bruce Restaurant is open for breakfast, lunch, and dinner daily with tables setup 6 feet apart (see front desk for hours of operation).
- We have increased the frequency of which we disinfect our public space including door handles, light switches, elevators, etc.
- For your safety, we ask all guests to use our main entrance for access to the building. This will be locked from 8pm – 8am however someone will be on staff 24 hours to provide access.
- A new by-law is in place for our municipality which requires a face covering to be worn in enclosed public spaces from July 13th, 2020 to May 31st, 2021.

Thank you for your understanding, patience, and cooperation. If you have any questions about our services and procedures in place during COVID-19, please do not hesitate to contact our Front Desk.

Cambridge Hotel & Conference Centre Management