



The safety and security of our guests and staff are our top priority at the Cambridge Hotel & Conference Centre. We understand that these are unprecedented times and we are adapting our services based on the recommendations of our government and global health authorities during the COVID-19 pandemic. Here are the following changes to our services.

- We ask that our staff and guests respect social distancing and remain 6ft apart at all time. A smile or friendly greeting is always appreciated.
- We will be providing housekeeping service every day.
- If you require Housekeeping or Maintenance service in your room, please let us know. Our staff will only enter if the room is vacant. Our staff will be wearing protective equipment (gloves, faces masks, etc.) and will sanitize all areas they come in contact with prior to entering and prior to exiting.
- Our Fitness Centre is open with a maximum capacity of 3 people.
- Our Bruce Restaurant is open for dinner from 4pm- 9pm Sunday to Wednesday, and 4pm – 10pm Thursday to Saturday.
- Our buffet breakfast is now open daily from 6am-10am Monday to Friday, and 7am – 11am Saturday & Sunday.
- We have increased the frequency of which we disinfect our public space including door handles, light switches, elevators, etc.
- For your safety, we ask all guests to use our main entrance for access to the building. This will be locked from 9pm – 7am however someone will be on staff 24 hours to provide access.
- A new by-law is in place for our municipality which requires a face covering to be worn in enclosed public spaces including inside our restaurant from July 13th, 2020, to August 31st, 2021.

Thank you for your understanding, patience, and cooperation. If you have any questions about our services and procedures in place during COVID-19, please do not hesitate to contact our Front Desk.

Cambridge Hotel & Conference Centre Management