



The safety and security of our guests and staff are our top priority at the Cambridge Hotel & Conference Centre. We understand that these are unprecedented times and we are adapting our services based on the recommendations of our government and global health authorities during the COVID-19 pandemic. Here are the following changes to our services.

- We ask that our staff and guests respect social distancing and remain 6ft apart at all time. A smile or friendly greeting is always appreciated.
- We will be providing housekeeping service every day.
- If you require Housekeeping or Maintenance service in your room, please let us know. Our staff will only enter if the room is vacant. Our staff will be wearing protective equipment (gloves, faces masks, etc.) and will sanitize all areas they come in contact with prior to entering and prior to exiting.
- Our Fitness Centre is open with a maximum capacity of 1 person at a time. Please see front desk for access. Proof of vaccination is required for entry.
- Our Bruce Craft House is open for lunch and dinner Monday- Saturday from 11am-9pm. Proof of vaccination is required for indoor dining. Takeout and room service options are available.
- Breakfast is available daily from 6am-10 and Monday – Friday and 7am-11am Saturday, Sunday and holidays. Please see front desk for more details on our breakfast offerings.
- We have increased the frequency of which we disinfect our public space including door handles, light switches, elevators, etc.
- For your safety, we ask all guests to use our main entrance for access to the building. This will be locked from 9pm – 7am however someone will be on staff 24 hours to provide access.
- Municipal by-law requires a face covering to be worn in enclosed public spaces including inside our restaurant.

Thank you for your understanding, patience, and cooperation. If you have any questions about our services and procedures in place during COVID-19, please do not hesitate to contact our Front Desk.

Cambridge Hotel & Conference Centre Management